



*Office of County Administrator
County of La Crosse, Wisconsin*

County Administrative Center
400 4th Street North • Room 3300 • La Crosse, Wisconsin 54601-3200
(608) 785-9700 • Fax (608) 789-4821
www.co.la-crosse.wi.us

Memo To: La Crosse County Board of Supervisors
From: Steve O'Malley, County Administrator
Date: September 6, 2016

Re: September Monthly Report to the County Board

Attached is the September Monthly Report to the County Board, providing monitoring information about department activities to the full County Board instead of reporting only to governing committees.

REMINDER Monthly Reporting by roughly half the organization every other month. While you will should receive this report each month, the reports do not cover every department each time.

February, April, June, August, Oct. & Dec.

Planning, Resources & Development
Public Works & Infrastructure
Judiciary & Law Enforcement
Corp Counsel & Child Support

January, March, May, July, September, November

Health & Human Services
Aging & Long Term Care
County Clerk, Finance, IT,
Printing, Personnel, Treasurer

“OF INTEREST”

REMINDER Meeting date change: County Board Planning Meeting September 7, 2016

The Planning meeting will have several topics including:

- Update on the Future of Long-Term Care Needs:
 - Western Wisconsin Cares status
 - Lakeview & Hillview future
 - Aging & Disability Resources Center
- Overview of 2017 Budget Challenges and Decision

*If you have any questions, feel free to contact me by phone or e-mail.
County Administrator direct line: 785-9789, cell phone 608-385-3316
or e-mail steve.omalley@co.la-crosse.wi.us*

MONTHLY REPORT TO THE COUNTY BOARD

Aging & Long Term Care September 2016

Veterans Services

On July 27, La Crosse dedicated its newest memorial at the Veterans Freedom Park to honor Korean War veterans. Those who have not seen the memorial should take the time to visit the park to remember, and pay tribute, to those who fought in the war that is often referred to as the "Forgotten War".



Recently the Tomah VA had its 4th Mental Health Summit held at Viterbo University. This year, the Summits focus was to reach out to employers and family members of the veteran to better prepare them for circumstances the veteran may be going through along with educating them on how to handle veterans with mental health. For the first time Tomah live streamed one session on Facebook, which ended up having over 100,000 views, reaching people whom they normally wouldn't have otherwise not been able to reach.

On October 27th, Tomah VA will be hosting the Homeless Stand Down at the Cargill Hall banquet room on the Logistics Health Incorporated (LHI) campus. Their focus will be to prepare the homeless for the upcoming cold winter, try and get them into housing and meet any other needs that they may have. Flu shots for veterans will be provided during the Stand Down.

Adam Flood
Veterans Service Officer

Lakeview Health Center

LAKEVIEW CAMPUS UPDATES

We are in the final stages of our construction project and much of our work has turned to planning for the actual resident moves. Families and residents have been invited to their living areas in September to begin the room selection process. Household furnishings will be set up throughout the month of September. Staff training on the household set up, phones, emergency procedures, nurse call, door security, and a variety of other topics will be held in early October.

Move in for our assisted living (Maplewood and Neshonoc Manor CBRF's) residents is scheduled for Tuesday, October 18th and our nursing home (Lakeview Health Center and Ravenwood) residents is scheduled for Wednesday, October 19th.

Please save the date for our Open House on the afternoon of October 10th! We will also be providing tours to any interested County Board member around 1030 a.m. of that day.

LAKEVIEW RESIDENT RELOCATION PLANNING

As of this date, the census in the nursing home is 56 with a licensed bed capacity of 56. This census number includes the 6 residents who will be relocating to one of our assisted living settings, effectively leaving us with the 50 residents who will move into the replacement facility. We have started to move through our waiting list and did admit one resident to the nursing home last week. Admissions will be accepted when we have vacancies.

Ravenwood State-Only Licensed Nursing Home

The Ravenwood 10 bed facility located on our campus is currently transitioning its services to focus on care for persons with dementia who are in crisis. This transition does not require any change in our licensing and is part of the community planning for serving the growing number of individuals with dementia that need more intense residential services.

Information on Campus Services

Included in Attachment A at the end of this report is a set of handouts provided to the Commission on Aging this month. The handouts include a short description of services and license capacity as well as a visual presentation of the different service areas and licenses on the campus.

Long-Term Care Workforce Crisis – Caregiving Issues

(The information provided below was shared with the VALTC Committee at a recent meeting)

According to the Family Caregiver Alliance, over half of older persons with long-term care needs rely exclusively on family and friends to provide assistance...and women provide the majority of this informal care! This caregiving role takes a toll on our time and on our health! According to this report, 20% of all female workers are family caregivers. Women are more likely than men to reduce their hours or take early retirement in order to meet the demands of informal caregiving. And the demands of caregiving are high – hands on health care, care manager, companion, advocate.

Many female caregivers report stress as “nearly always present in their lives”. Women also report reduced social engagement as a result of time spent in the caregiving role. High caregiving-related stress can lead to a variety of emotional and physical symptoms, including a greater increase in symptoms of depression and anxiety, and often report their own physical health as “fair” or “poor”.

Many of the professional caregivers at Lakeview are these women! We all too often hear “you work in a nursing home!” when our family members need care. Our work “life” needs to be flexible enough to help us take care of ourselves so we can continue to take care of our family and friends while we continue to work. One of the many ways we can retain these long term staff is to provide a supportive environment – support for regular physical check-ups & necessary medical care, support to help them maintain their social network of friends and family, & support to help them take time for themselves! Support for caregivers will need to extend beyond our physical space.

For more information and resources, check out the Family Caregiver Alliance website.

Excerpts taken from “Women and Caregiving: Facts and Figures” – Family Caregiver Alliance.

Full report can be read at this link: <https://www.caregiver.org/print/240>

If you have questions or comments about this report, please email or call.

Submitted by:

Wanda Plachecki, Administrator

wplachecki@lacrossecounty.org

608-786-1400

Lakeview Health Center



Lakeview Health Center

Owned and Operated by:

County of La Crosse, Wisconsin

902 East Garland Street • West Salem, Wisconsin 54669-1399

(608) 786-1400 • FAX: (608) 786-1419

Web Site: www.co.la-crosse.wi.us

Lakeview has a long history of supporting individuals with cognitive and mental health challenges. Using a person-centered approach to care, we assist these individuals in managing the **behavioral symptoms** that often are a part of these disease processes.

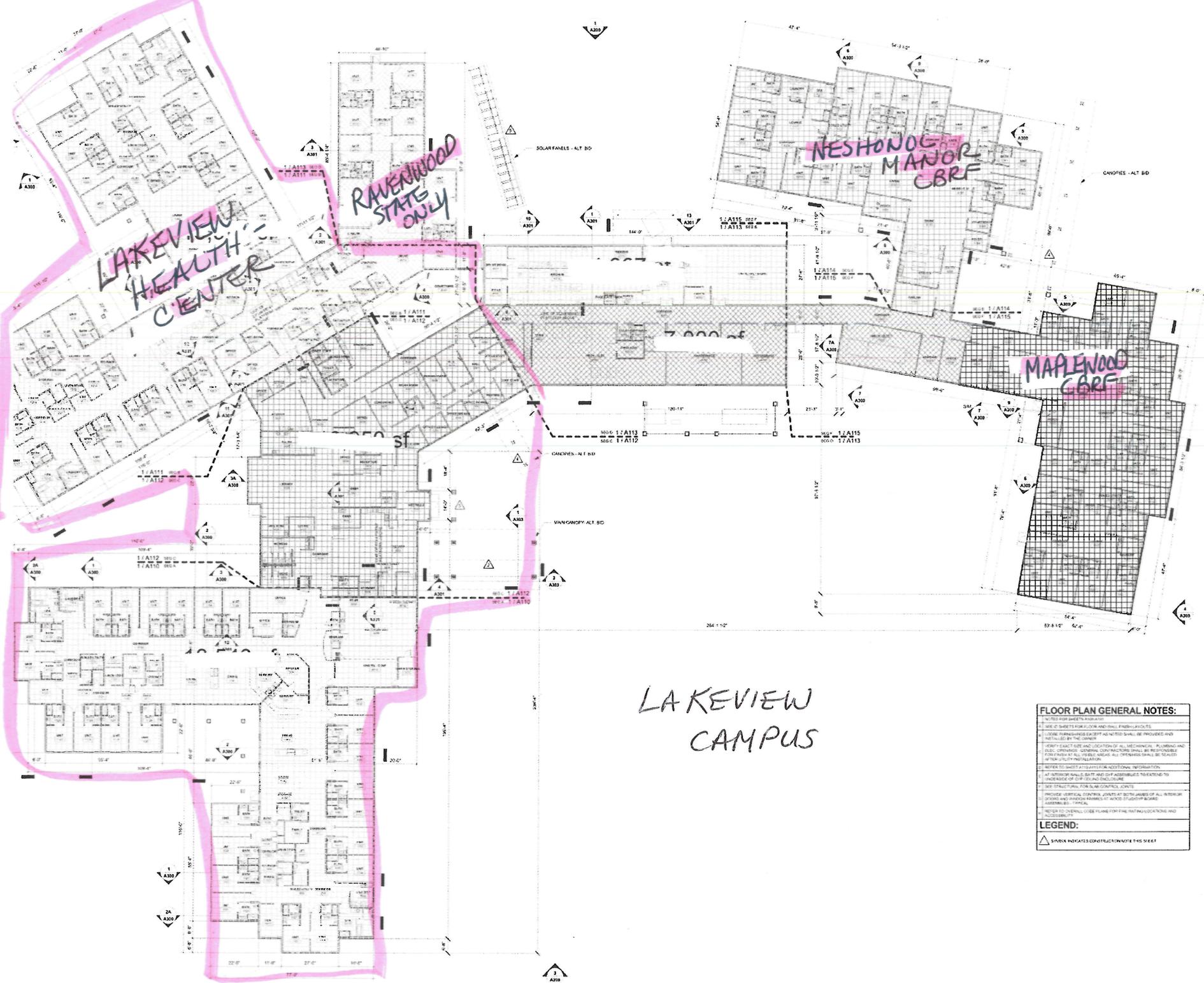
The Lakeview campus is excited to announce the opening of our replacement campus in October 2016! Located in West Salem, WI, this campus location will offer the following services:

- Lakeview Health Center
 - Skilled Nursing Facility
 - 50 licensed beds
 - **Mississippi Valley Health Services commission facility**
- Ravenwood
 - State only licensed nursing facility
 - 10 licensed beds
 - Facility is currently transitioning services to focus on care for persons with dementia and behavioral symptoms and **is currently accepting referrals for these individuals**
- Maplewood
 - Community Based Residential Facility (CBRF)
 - 15 licensed beds
 - Serves adults with challenges related to mental illness
- Neshonoc Manor (**New!**)
 - Community Based Residential Facility (CBRF)
 - 15 licensed beds
 - Serves adults with challenges related to aging, organic dementia, mental illness, cognitive and physical disabilities

Lakeview services also include two additional residential settings located in West Salem:

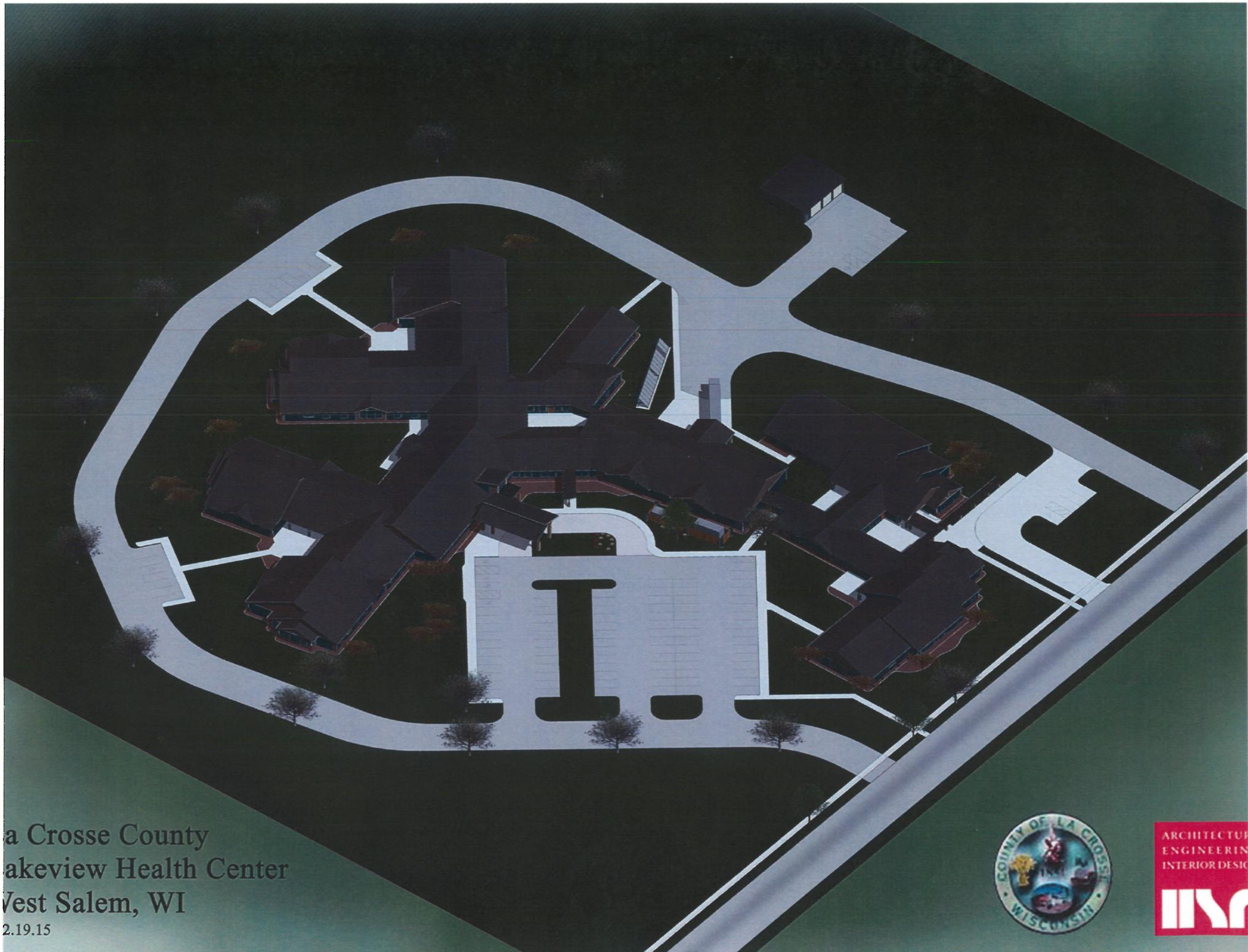
- Monarch Manor - an 8 bed CBRF for adults with challenges related to cognitive and physical disabilities, and/or aging
- Regent Manor - a 4 bed Adult Family Home (AFH) for adults with challenges related to intellectual, cognitive and/or physical disabilities


 Wanda K. Plachecki, MA, NHA
 Administrator



LAKEVIEW
CAMPUS

FLOOR PLAN GENERAL NOTES:	
1	SEE OTHER SHEETS TO ASSURE
2	SEE OTHER SHEETS FOR FLOOR AND WALL FINISH LAYOUTS
3	LOCATE FINISHES EXCEPT AS NOTED SHALL BE PROVIDED AND INSTALLED BY THE OWNER
4	VERIFY EXACT SIZE AND LOCATION OF ALL MECHANICAL, PLUMBING AND ELEC. EQUIPMENT. GENERAL CONTRACTORS SHALL BE RESPONSIBLE FOR FINISH AT ALL FINISH AREAS. ALL OPENINGS SHALL BE RELEASD BY FINISH CONTRACTOR.
5	REFER TO SHEET 210-0410 FOR ADDITIONAL INFORMATION
6	AT EXTERIOR WALLS, BATT AND GYP ASSEMBLIES TO EXTEND TO UNDERSIDE OF EXTERIOR ENCLOSURE
7	SEE STRUCTURAL FOR SLAB CONTROL JOINTS
8	INCLUDE VERTICAL CONTROL JOINTS AT BOTH ENDS OF ALL INTERIOR SPACING AND FINISH PARTS AT ABOVE FINISH BOARD ASSEMBLIES - TYPICAL
9	REFER TO TYPICAL GLOBE PLANS FOR FINISH MATERIALS LOCATIONS AND ACCESSIBILITY
LEGEND:	
▲	SPRINK INDICATES CONSTRUCTION NOTE THIS SHEET



La Crosse County
Lakeview Health Center
West Salem, WI

2.19.15



MONTHLY REPORT TO THE COUNTY BOARD

Health & Human Services September 2016

Health Department

National Accreditation Achieved: For several years the Health Department has been improving our processes, establishing plans for workforce development and performance management, conducting a high quality community health assessment, and formulating a community health improvement plan based on community needs. In mid-July, the Department completed the accreditation action plan and submitted it to the Public Health Accreditation Board.



On August 17, 2016, the La Crosse County Health Department was notified that we are now nationally accredited. As such, we have proven to meet the high standards in public health. We are 1 of 10 in Wisconsin and part of a small, but growing group of state and local health departments across the nation to have achieved such an honor. Kudos to the hard-working, dedicated employees in the Health Department as well as supportive community members who helped us reach this goal.

Commitment to Next Generation: The Health Department regularly accepts students in undergraduate and graduate programs to provide information and experience in public health. In addition to this, Management conducted an overview of the Health Department structure and programs for the new Family Practice Medical Residents (four residents) at Gunderson and will deliver the same presentation at Mayo (six residents) in the next week. A new system provides residents a “menu of options” to choose their experiences in public health. Our medical partners and the Health Department leadership agree that our next generation of medical providers will be better able to serve patients if they understand that health begins before the doctor’s office where they live, work, learn, and play.



Legislative Gatherings: Health Director Jen Rombalski, Committee Chair, and Public Health Nurse Joe Larson represent the Health Department on the Legislative Gathering Planning Committee. This Committee includes representatives from Viterbo University, UW-La Crosse, and Western Technical College. It plans and implements two legislative

gatherings each year. There is a candidate forum being planned for this fall in early October. An announcement will be out soon with additional details.

Respectfully submitted,

Jennifer Rombalski
Health Director

Human Services Department

INTEGRATED SUPPORT & RECOVERY SERVICES (ISRS)

Western Region Integrated Care (WRIC) Pilot Project Update

Pilot Project to implement shared services approach for a core set of mental health/substance abuse services across partner counties by the end of 2016. Updates include:

- 12 Core Benefit services are operating within the consortium.
- 10 Core Benefit services are approved for implementation in 2016.
- 5 Core Benefit services slated for 2016 are still being designed.
- A shared services methodology was developed and approved to provide the framework for how La Crosse County infrastructure will be financially supported by partner counties when work is done on behalf of the regional service model.

Americares

The Outpatient Mental Health/Substance Abuse clinic was approved to become a recipient of free psychiatric medications from Americares (non-profit organization). This will allow us to access certain types of medications and/or medical supplies at no cost for use with individuals below the Federal Poverty line. What we can order depends on available supply, but this new opportunity should result in being able to provide medications previously inaccessible to this population.

AGING & DISABILITY RESOURCE CENTER (ADRC)

Wisconsin Long Term Care

On Friday, June 10, Wisconsin Department of Health Services (DHS) withdrew the Family Care 2.0 (long term care redesign) initiative. More information will come in the future regarding new initiatives that may be created to continue the effort to streamline and enforce efficiencies within the Long Term Care services in the state.

Wisconsin Long Term Care

One of our local Family Care providers, Western Wisconsin Cares, announced that they will be merging with two other Family Care organizations (Community Care Connections of Wisconsin and ContinuUs) on January 1, 2017. Members of Family Care will get information by mail about this change.

Advocacy

Some ADRCs in Wisconsin were awarded grants in the past few years to create roles called "Dementia Care Specialists". These staff worked specifically on community collaborations, education to the business community, public presentations and caregiver needs. ADRCs have found these roles exceptionally valuable. This program was requested to receive ongoing and expanded funding, however, it did not pass during the legislative session. Due to the growing population of elders with dementia ADRCs are speaking with leaders,

legislators, and the public to educate them on the value/need for this program. Locally, we are increasing outreach on dementia topics this fall and will continue to work on our ADRC Dementia Crisis grant program.

Collaboration

ADRC received a grant in January to create a local collaborative working on options for clients with dementia in crisis. Our first gathering of community partners has occurred and workgroups are forming to work on collaborative options to improve our system coordination and communication.

Transportation

On August 17 Audra Martine will meet with Wisconsin's Secretary for the Department of Transportation along with a couple other Aging advocates to discuss transportation funding, challenges and programs.

JUSTICE SUPPORT SERVICES (JSS)

Evidence-Based Decision Making (EBDM)

Adult JSS Supervisor Becky Spanjers and JSS Manager Rukmini Vasupuram recently attended an EBDM training in Wisconsin Rapids, hosted by the State Department of Justice (DOJ). Takeaways included input for an EBDM communications plan as well as guidance on areas of interest for the Treatment Alternatives and Diversion (TAD) Grant.

Pre-Trial Services

The 2017 Treatment Alternatives and Diversion (TAD) Grant was completed and submitted on July 19. The county's grant submission focused on enhancing existing pre-trial, diversion, and deferred prosecution services.

FAMILY & CHILDREN'S

Signs of Safety Presentation

On 6-30-16, Jason Witt and four of the Family & Children's Supervisors hosted a day-long meeting with Secretary Eloise Anderson and representatives from the Department of Children & Families (DCF), Division of Milwaukee Child Protective Services (CPS), Casey Family Programs, and Safe Generations. The purpose of the meeting was for DCF to learn about how our agency has implemented Signs of Safety here in La Crosse as DCF is exploring whether to implement the model in Milwaukee CPS. After our presentation, we received very positive feedback from everyone at the meeting. We are hopeful that our presentation, and the discussion that took place, makes a positive impact on statewide programming around safety!

Trauma Informed Care

First Lady Tonette Walker and the Director of the Office of Children's Mental Health, Elizabeth Hudson, made a stop here in La Crosse on Tuesday, July 12. They met with Jason Witt and staff from Child Protective Services, Juvenile Justice, Integrated Support & Recovery Services, La Crosse School District, and foster care. First Lady Walker and Ms. Hudson acknowledged the work we have done with trauma informed care and the impact it has had on the families we work with. More information about First Lady Walker's visit, including a link to a local news story, can be found under our Twitter feed at <https://twitter.com/LacrosseHS>.

Jason Witt
Director of Human Services

MONTHLY REPORT TO THE COUNTY BOARD

Internal Departments September 2016

Treasurer's office

Well since my last report we were in the process of collecting second half July payments and now that time has passed. After everything has been processed, the outstanding balance to collect was similar to 2015. After reviewing what we have to collect at the end of August our total delinquent tax amount to collect is down \$1.2 million from the previous year. So at this point we are showing that delinquent real estate taxes are moving in the right direction. In the month of August we published our foreclosure list in the La Crosse Tribune and since that time of publishing the 41 parcels we are currently at 28 parcels that remain on the list. That number will change as we have had confirmation from others that they will be making payment on their accounts. The process will be finalized sometime in December 2016. In September we will be sending out tax certificates and delinquent notices to individual taxpayers. In October we will be sending out letters confirming the lottery credits for the upcoming 2016 tax bills. Also in October I will be attending the annual WCTA conference which will be held in Wisconsin Dells. Other slated agenda items will be training on the new financial package for La Crosse County and we will be holding our annual Clerk/Treasurer meeting to get everyone up to speed for the upcoming 2016 tax year. As always if you have any questions or concerns please feel free to stop by our office or contact us at 608-785-9711 or my direct line of 608-785-9712.

Respectively submitted,

Shawn Handland
La Crosse County Treasurer

Personnel Department

The ERP (Enterprise Resource Planning) project is well underway. The Finance Department is working on the implementation of the new financial system with a go live date scheduled for November. In preparation of implementation the new HR/Payroll system the Personnel Department along with payroll staff have been reviewing our current processes and workflow for possible changes and improved efficiencies. The HR/Payroll implementation will begin in early 2017, with a weeklong on site visit with New World, the first week in December to review our current system in preparation for building the new system. Other tasks and projects that the Department is focused on:

- ❖ Preparing for upcoming contract negotiations with the Deputy Sheriff's bargaining unit.
- ❖ Reviewing the impact of the overtime regulation (FLSA) changes effective December 1st.
- ❖ Reviewing the process and evaluating the classification system of clerical and fiscal positions.

- ❖ Preparing for the annual year-end benefit renewals.
- ❖ Participation on the Wellness Committee and the refocused efforts of employee wellness.
- ❖ Participation on the Diversity Committee and County diversity efforts.
- ❖ Recruitment – Thru July there have been 184 new hires (this includes seasonal employees).
- ❖ Ongoing support provided to Department Heads/Supervisors and staff regarding many different issues that involve performance, workers compensation, benefit questions, FMLA and medical questions.

Respectfully Submitted,

Mary Marco

Personnel Director