



## Lodging Establishment Inspection Report

<b>Establishment Information</b>	
Facility Name CANDLEWOOD SUITES	Facility Type Lodging 31-99 Rooms (LH2)
Facility ID # BSAW-889GX6	Facility Telephone # 608 785-1110
Facility Address 54 COPELAND AVE LA CROSSE, WI 54603-3402	
Licensee Name NSD HOTEL ASSOCIATES, LLC	Licensee Address 2 QUAIL CREEK CIR NORTH LIBERTY, IA 52317

<b>Inspection Information</b>		
Inspection Type Routine	Inspection Date January 29, 2016	Total Time Spent

**OPERATOR** - The violations in operating procedure or physical arrangement indicated below must be corrected by the next routine inspection or by a date specified in this report.

<b>Observed Violations</b>
<p><b>Total # 4</b></p> <p>Room: Throughout facility  <b>Observed Violations - 21 - 1___ Utensil Sanit.</b>  <b>OBSERVATION:</b> Multi-use food contact surfaces, such as cups, silverware are not being washed, rinsed and sanitized for different guests.  <b>CORRECTIVE ACTION(S):</b> All multi-use utensils must be washed, rinsed and sanitized using approved methods, equipment and chemicals. Provide approved 3 compartment sink or approved commercial dish machine for this purpose. Test sanitizer strength in manual/mechanical methods. Provide means of testing hot water sanitization, if applicable. No utensils for food contact may be washed in a guestroom lavatory. Correct By: 29-Jan-2016  <b>CODE CITATION:</b> DHS 195.11 (3) (a) Whenever multi-use glasses, ice buckets or other utensils are provided for a guest, the items shall be washed, rinsed and sanitized in an approved manner before being provided for use by a different guest. Utensils, when furnished, shall be free of cracks or chips. The food-content surfaces shall be smooth, nontoxic, corrosion-resistant, nonabsorbent and easily accessible for cleaning.</p> <p>Room: 105, 316  <b>Observed Violations - 50 - 1___ Clean Rooms</b>  <b>OBSERVATION:</b> Floors beneath beds in above rooms noted with debris beneath beds.  <b>CORRECTIVE ACTION(S):</b> Maintain all sleeping rooms in a clean and sanitary condition. Correct By: 29-Jan-2016</p>

**CODE CITATION:** DHS 195.15 (2) ROOMS. The floors, walls and ceilings of all rooms shall be maintained in a clean and sanitary condition and in a good state of repair.

Room: 105, 121, 316, 403

**Observed Violations - 29 - Cleanl. of Equip. & Furn.**

**OBSERVATION:** Stains noted on sheets in room 105.

Pillowcase stained in room 121.

Stains on top blanket in room 316.

Stain on couch in room 403.

**CORRECTIVE ACTION(S):** Maintain equipment and furnishings in a clean condition. Correct By: 29-Jan-2016

**CODE CITATION:** DHS 195.11 (6) All equipment and furnishings shall be kept clean, free from odor and in good repair.

Room: 403

**Observed Violations - 28 - Matt. Pad**

**OBSERVATION:** Mattress pad ripped along top right side.

**CORRECTIVE ACTION(S):** Clean, repair, or replace the mattress or mattress pad. Correct By: 05-Feb-2016

**CODE CITATION:** DHS 195.11 (5) CLEANLINESS OF LINENS. Pillowslips, sheets, towels and washcloths shall be washed as frequently as they are assigned to a different guest and at least once a week. Blankets, spreads, mattresses and pillows shall be kept clean and free of insect infestation. The use of quilts and comforters which are not machine washable is not permitted. Sheets shall be of sufficient size to cover the bed and have a fold-back over the blanket of at least 12 inches (30.5 cm). Soiled linen shall be kept in washable containers used for this purpose exclusively. Every mattress shall be covered with a pad to protect the mattress, and the mattress and pad shall be maintained clean and in good repair.

**Comments**

1. Rooms inspected: 104, 105, 107, 121, 316, 323, 403, 412, 303, 203
2. Reviewed smoke detector testing log.
3. Discussed sanitizing guest food contact surfaces (cups, silverware, glasses) after use. Nicole will discuss with DHS.

Any operator aggrieved by an order of this department under this chapter may request a hearing as provided in ch.227 statute, if state licensed, or a local ordinance if licensed by an agent health department.

Person in Charge



Sanitarian



**Nicole Frankfourth**  
**(608) 785-9731**