

LA CROSSE COUNTY HUMAN SERVICES DEPARTMENT

300 FOURTH STREET NORTH
LA CROSSE, WI 54602-4002

La Crosse County Human Services Department and Service Vendor Meeting

March 31, 2016

10:00 a.m. – 11:00 a.m.

Administrative Building, Basement Room B190

AGENDA

<p>10:00 – 10:05</p>	<p>Welcome and Introductions Vendor Announcements/Updates/Pamphlets (Bring stuff to share!) James Townsend, Matt Tepper, Donna Christianson, Kathie Knoble-Iverson, Lori Nigon, Christopher Matt, Lisa Duncanson, Linda Seidel, Nicole Valencia, Kim Carlo, Tami Wedgeworth, Lisa Luckey, Kellen Holden, Christina Neumeister, Ruthann Schultz, Maureen Neuville, Suanne Kraft, Tita Yutuc, David Francione, Karen Wolfe, Rob VanNuland, Jodi Widuch, Amy Schaack, Steve Burnette, Abby Pardee, Dean Ruppert, Christin Skolnik, Emily McGonigle, Emily Engling, Wade Welper, Celia Fluekiger, Tom Miller, Chris Sander, Cynthia Knutson, and Katy Wittenberg.</p> <p>Kathy Knoble-Iverson (Independent Living Resources) announced the Art for Youth from anyone who has a disability. They will be showing at the Pump House for a week in July.</p> <p>Jodi Widuch announced the closure of the Parenting Place Onalaska location on May 1-2016 and in process of remodeling at the location on Green Bay St. Also they are looking for locations for play groups in Onalaska. They are interested in churches because their buildings are open most of the day.</p> <p>Linda Seidel from the Lori Knapp companies reported there is a second children's home that was just licensed. Will take respite and any children with medical needs.</p>	<p>Chris Sander Vendors</p>
<p>10:05-10:15</p>	<p>Upcoming RFP's</p> <ul style="list-style-type: none"> • Collection Services – Cindy Release May 1 <ul style="list-style-type: none"> ▪ Collection services in accordance with Wis. Statute 46.03 (18) and 46.10, and Wis. Administrative Code Ch. DHS 1. ▪ Sent out \$700,000+ to vendors ▪ Must be licensed or certified as a collection agency by the WI Dept. of Financial Institutions-Division of Banking. ▪ July 1 anticipated start date. <ul style="list-style-type: none"> a. Lori Knapp Company interested in pursuing. • Consumer Affairs Coordinator – Emily/Christin <ul style="list-style-type: none"> ▪ Release in June 	<p>Supervisor/Manager</p>

	<ul style="list-style-type: none"> ▪ Offer more as a service through the CCS Program. ▪ Empowering and encouraging clients to take ownership and to build their own teams. ▪ CCS is about recovery. <ul style="list-style-type: none"> • Family Resource Liaison – Donna Release in June <ul style="list-style-type: none"> ▪ Fulltime position. ▪ Works on front line as families are referred for services from: <ul style="list-style-type: none"> ○ Schools ○ Providers in community ▪ Work closely with other children’s social workers in Donna’s unit. ▪ Crisis follow up. • Fraud Investigation – Tom Release in July <ul style="list-style-type: none"> ▪ Tips are called in to the state. ▪ Fraud investigators do reports and investigations and report back to Economic Support. ▪ Investigators need to back up their investigations with documentation. ▪ After the documentation has been reviewed, it will be determined if there was overpayment. <ul style="list-style-type: none"> ○ The individuals involved appeal the overpayments. ○ Investigators must attend those hearings to provide the information they found. ○ Work closely with the Economic Support Unit. 	
10:15-10:30	<p>CCS Services Updates Vendors for services</p> <ul style="list-style-type: none"> ▪ Vendors are able to work with consumers in La Crosse County and also in Jackson and Monroe counties (WRIC). ▪ Specific requests are being made from the partnering counties. <ul style="list-style-type: none"> ○ Licensing in home therapies. ○ Youth and younger children. ○ Falls under CCS service category wellness recovery management, individual skill development and enhancement. <ul style="list-style-type: none"> ○ If interested contact Katy Wittenberg or Chris Sander in Contract Services. 	Emily/Christin
10:30 – 10:40	<p>Fiscal Requirements CCS</p> <ul style="list-style-type: none"> • Match invoice with service plan <ul style="list-style-type: none"> ○ Group or individual ○ Whether or not it’s travel ○ Charge for face to face ○ Units in 15 minutes ○ Performing providers need to be on the contract list with their certification. • Would like to have Invoices in Excel format <p>Currently 100% paid for 2015 and paid through January 2016. Hired three temporary employees to get caught up.</p>	Cindy Knutson

	A request was made by a vendor that the remittance advice be in excel format. Cindy is going to work on this request.	
10:40 – 10:50	<p>Vendor Electronic Portal</p> <ul style="list-style-type: none"> • Email address that all invoices will be sent to so less confusing. <ul style="list-style-type: none"> ○ Make sure when emailing invoices they are secure. ○ Cindy will be sending out an email and a letter in the next month explaining more in detail 	Cindy Knutson
10:50 – 11:00	<p>Closing Questions or comments</p> <ul style="list-style-type: none"> • Next meeting July 28 from 10:00-11:00 AM in Room B190 • Wade reported that anyone using WPS needs to be billed daily, not monthly, by the date of service (hourly or daily.) If any concerns or issues contact Wade Welper or Celia Fluekiger. <p>A question was asked as to why in-home counseling reimbursement rate is so much lower than the individual psychotherapy. Chris Sander report the preferred provider set the rate.</p>	

We ask that you RSVP your intent to attend as well as the number of persons from your business. In order to give us a general idea of the audience, please send this intent/number to Katy Wittenberg at kwittenberg@lacrossecounty.org by March 18, 2016.

If you would like to call in to this conference, please let Chris Sander know at csander@lacrossecounty.org by March 25, 2016.

As a reminder, all meeting agendas, minutes, handouts, etc., are posted on our La Crosse County Website. The address is www.co.la-crosse.wi.us. Then click on Departments, Human Services, Vendor Information.