

Human Services Director's Report
To the Health & Human Services Board
September 2015

Activity	Program/ Section	Brief Description	Contact Person	Attach- ment
Western Region Integrated Care (WRIC) <i>Pilot Project Update</i>	Integrated Support & Recovery Services (ISRS)	<p>Pilot Project: Implement shared services approach for a core set of mental health/substance abuse services across partner counties by the end of 2016.</p> <p>Updates:</p> <ul style="list-style-type: none"> • 6 of the Core Benefit services that will be delivered through this project are operating within the consortium. • 12 Core Benefit services have been approved by Directors for implementation within 2015/2016. • 8 Core Benefit services slated for 2016 implementation are currently being designed. • 2 Core Benefit services slated for 2016 implementation will begin the design process in Fall of 2015. • Children's Long Term Services have been removed from the list of services operated on a regional basis by the end of 2016. This program was not on the list of services we were asked to do via the Pilot Project contract and was added locally. The State has indicated an interest in working with us to provide this program on a regional basis, but they will not be able to support a new delivery system from us in 2016 as they will be working on potential changes to how the program needs to be operated from 2017 forward. We will be invited to participate with them on what these future changes might be in order to position our region to deliver them within WRIC. 	Matt Strittmater 785-6156 mstrittmater@lacrossecounty.org	No
Comprehensive Community Services Coverage of Out of Home Care Costs	Integrated Support & Recovery Services (ISRS)	Comprehensive Community Services has a new ability to offset a significant portion of out-of-home care for children and/or adults when the placement occurs due to treatment needs. This is a tremendous gain to our system economically and requires significant work with vendors and staff to ensure we meet all required elements for reimbursement. Significant staff time has been allocated to getting this rolling in 2015 and then maximizing in 2016.	Matt Strittmater 785-6156 mstrittmater@lacrossecounty.org	No

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Rebuilding for Learning	Integrated Support & Recovery Services (ISRS)	ISRS collaborated with the La Crosse School District to provide two breakout sessions at the August Rebuilding for Learning Summit. Focus of the sessions was to highlight behavioral health services available to children/youth and how our systems have been/are collaborating.	Matt Strittmater 785-6156 mstrittmater@lacrossecounty.org	No
SQUAD S trengthening families through Q uality interventions in U nited communities; A dvancing skills in a way that respects D iversity	Integrated Support & Recovery Services (ISRS)	A diverse group of regional stakeholders have begun working with La Crosse, Monroe, and Jackson County Mobile Crisis programs to explore: <ul style="list-style-type: none"> • Utilizing social media as a prevention and resource tool • Maximizing the use of Parent Peer Specialists and Youth Peer Specialists to prevent or support crisis situations 	Matt Strittmater 785-6156 mstrittmater@lacrossecounty.org	No
State Funding Consolidation Work Group	Integrated Support & Recovery Services (ISRS)	La Crosse County (Matt Strittmater) was invited to participate in a multi-month work group with the state to determine the utilization and reporting associated with multiple funding streams that were consolidated as part of the state budget.	Matt Strittmater 785-6156 mstrittmater@lacrossecounty.org	No
Long Term Care System Reform	Community Access and Resources Section (CARS)	In a letter to the Survival Coalition last week, Wisconsin Department of Health Services (DHS) Secretary Kitty Rhoades announced that eight town hall meetings will be held regionally around the state in September (specific dates and locations yet to be announced) to seek advice and counsel from stakeholders regarding the proposed reforms to the Family Care and IRIS programs. Written comments will also be solicited by the Department from stakeholder organizations as well as from the general public during a public comment period, which will be announced in the near future. Updates are being posted on the Announcements page of the Aging & Disability Resource Center (ADRC) website at www.adrcww.org as we receive them.	Audra Martine 785-6172 amartine@lacrossecounty.org Jason Larsen 789-7847 jlarsen@lacrossecounty.org	No
Dementia-Capable Wisconsin Initiative	Community Access and Resources Section (CARS)	As part of the “Dementia-Capable Wisconsin” initiative that is focused on redesigning the dementia care system in our state, ADRCs statewide are updating training on the state’s Dementia Care Guiding Principles and creating opportunities for communities to work toward a greater capacity to engage and support people with dementia, their caregivers and the community.	Audra Martine 785-6172 amartine@lacrossecounty.org	No

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State Contract Update	Community Access and Resources Section (CARS)	The draft of our 2016 contract with the state has arrived with several changes focusing on data collection, reporting and standardization of ADRCs across the state. Many of the changes are creating a readiness within the ADRCs for the public long term care system changes coming in 2017. Our partner counties will be discussing how these changes will affect our current practice and plan for implementation as needed.	Audra Martine 785-6172 amartine@lacrossecounty.org Jason Larsen 789-7847 jlarsen@lacrossecounty.org	No
La Crosse Area Family Collaborative	Community Access and Resources Section (CARS)	On September 24, the La Crosse Area Family Collaborative will host a “rollout event” to begin our work in the neighborhoods of the City of La Crosse.	Audra Martine 785-6172 amartine@lacrossecounty.org Jason Larsen 789-7847 jlarsen@lacrossecounty.org	No
Cognitive Behavioral Training	Justice Support Services (JSS)	Moving On – a Cognitive Behavioral group specific to women will begin in the jail September 12 th and at Ophelia’s House September 19 th . All social workers in JSS and Ophelia’s House staff participated in the training.	Becky Spanjers 785-5501 bspanjers@lacrossecounty.org	No
Intoxicated Driver Program/OWI Treatment Court Group	Justice Support Services (JSS)	Cindy Eirschele will attend the training to provide driver safety plan assessments in Madison September 16 th -18 th . Amy Sackmaster and Zachery Trebelhorn will attend the three day Driving With Care Training in October. These two services will benefit the OWI Treatment Court participants.	Becky Spanjers 785-5501 bspanjers@lacrossecounty.org	No
Thinking for a Change (T4C) Train the Trainers	Justice Support Services (JSS)	Anne Patton completed this training and is preparing to train new JSS staff and provide quality assurance for the T4C and Moving On groups.	Becky Spanjers 785-5501 bspanjers@lacrossecounty.org	No
Consortium Trainer	Economic Support (ES)	The WREA Consortium has added a Consortium Trainer, with the Trainer position employed by Trempealeau County. The Trainer will travel extensively between the 8 counties, providing one-on-one assistance to both new and experienced staff. The Trainer will develop and deliver training to all Consortium staff on new and changing policies, as well as to provide training to meet the needs of the Consortium that are identified through quality control reviews and annual staff surveys.	Lorie Graff 785-6061 lgraff@lacrossecounty.org	No

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Fraud Investigation	Economic Support (ES)	<p>The Western Region for Economic Assistance (WREA) Consortium has a Fraud & Program Integrity/Benefit Recovery Team in addition to a contract with Central State's Investigations, for fraud investigation services. WREA staff on the team complete desk investigations, which are fraud investigations that can be completed primarily through completing collateral contacts by phone or through the internet. They also calculate overpayments for the 8 Consortium Counties. Through August 2015, WREA staff have established \$511,201 in overpayments under the Food Share, Medicaid, BadgerCare and Wisconsin Shares Child Care programs. Following an overpayment calculation, the client receives a Repayment Agreement, and must agree to pay back a minimum amount towards the overpayment each month. If the client fails to complete a Repayment Agreement, or fails to make regular monthly payments at the agreed upon amount, the State's Payment Collections Unit (PCU) will take steps to recover the overpaid benefits through tax intercept and other administrative means.</p>	<p>Lorie Graff 785-6061 lgraff@lacrossecounty.org</p>	No
Shelter Care Licensing	Family & Children's	<p>Wisconsin Department of Children and Families (DCF) licensing staff conducted an unannounced licensing inspection of our Western Regional Adolescent Center (non-secure) on August 6, 2015. The feedback and results were positive and there were no infractions or licensing rule violations noted.</p>	<p>Nancy Pohlman 785-6060 npohlman@lacrossecounty.org</p>	No