



**LA CROSSE COUNTY**  
Exceptional services. Extraordinary place.

# **TOWN HALL FAMILIES**

January 2025

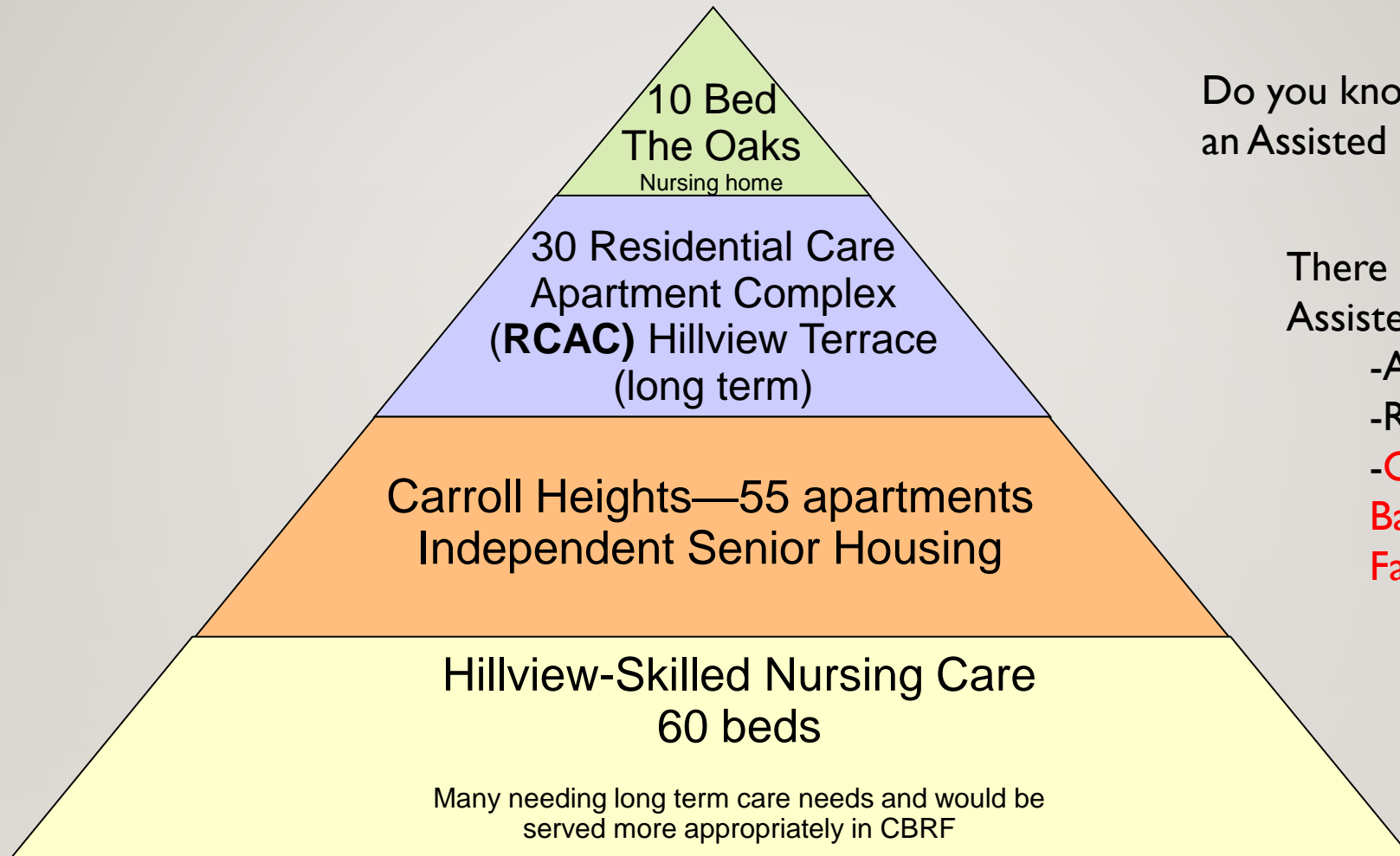


# AGENDA

- Introductions of HV staff
- Campus model today and future state
- Additional services on our campus
- Hillview Project update-
- Next Steps / Construction Timeline

# HILLVIEW'S CURRENT MODEL

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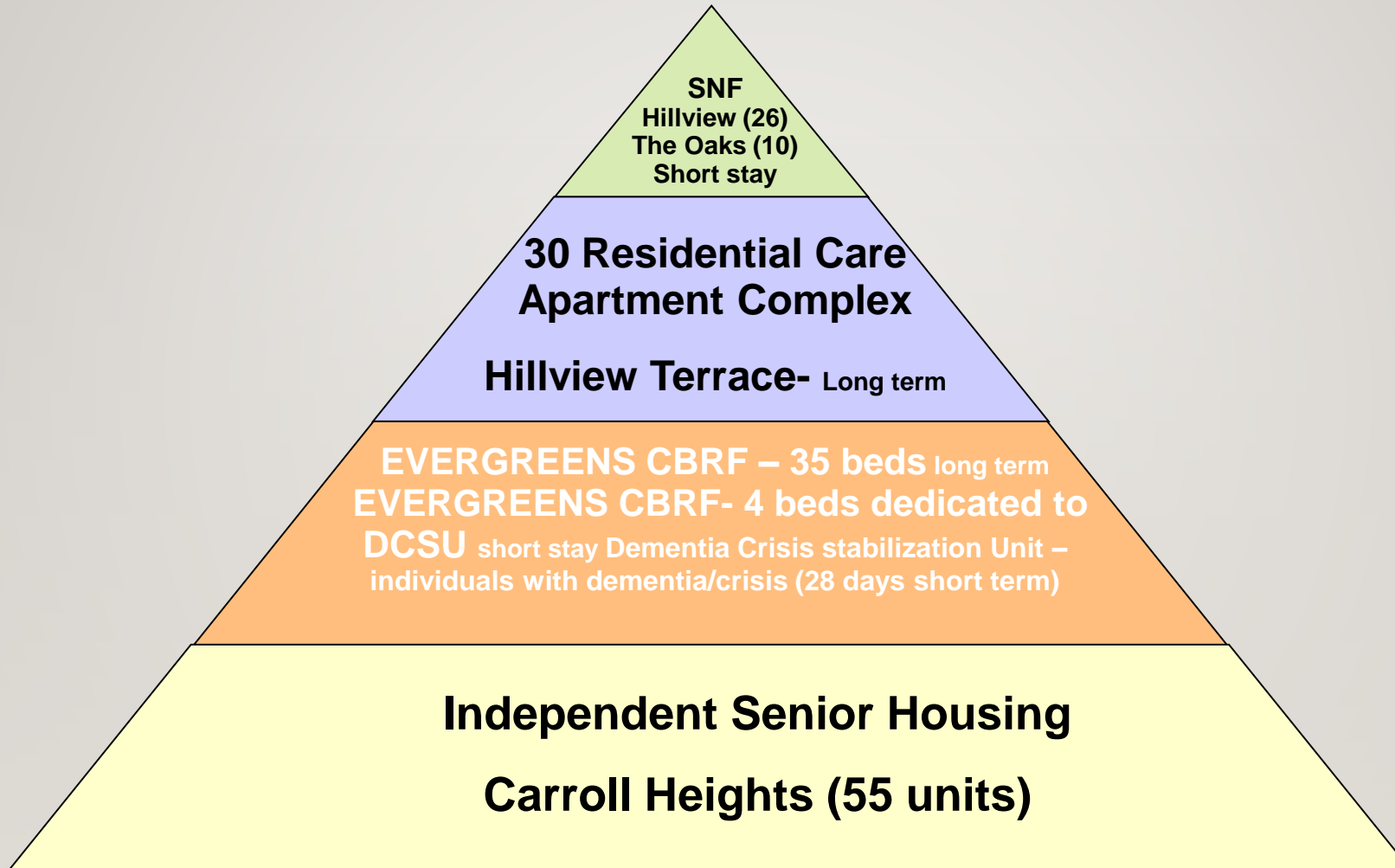


Do you know what  
an Assisted Living is?

There are 3 different kinds of  
Assisted Livings in WI.

- Adult Family Homes-LV
- RCAC-HV
- CBRF (Community  
Based Residential  
Facility)

# HILLVIEW CAMPUS FUTURE STATE LONG TERM CARE



Any questions on the current or future model?

# ADDITIONAL SERVICES ON THE CAMPUS

- Intergenerational Day Center
  - Child Care Center contracted out through the YWCA.
  - Adult Day Center (day services only) for those with mild to moderate dementia. Start up provided through La Crosse County and transition to the YWCA over the next 2 years for an integrated program of both adults and children.
- Supportive House
  - Managed through La Crosse County Human Services
  - Also known as Bridge Housing
  - Supports those who have potential to be unsheltered
  - Supports those who are already in a program with a case worker for support
  - Staff on site via Human Services
  - 10 studio apartments
  - Accessible only through the outside entrance.

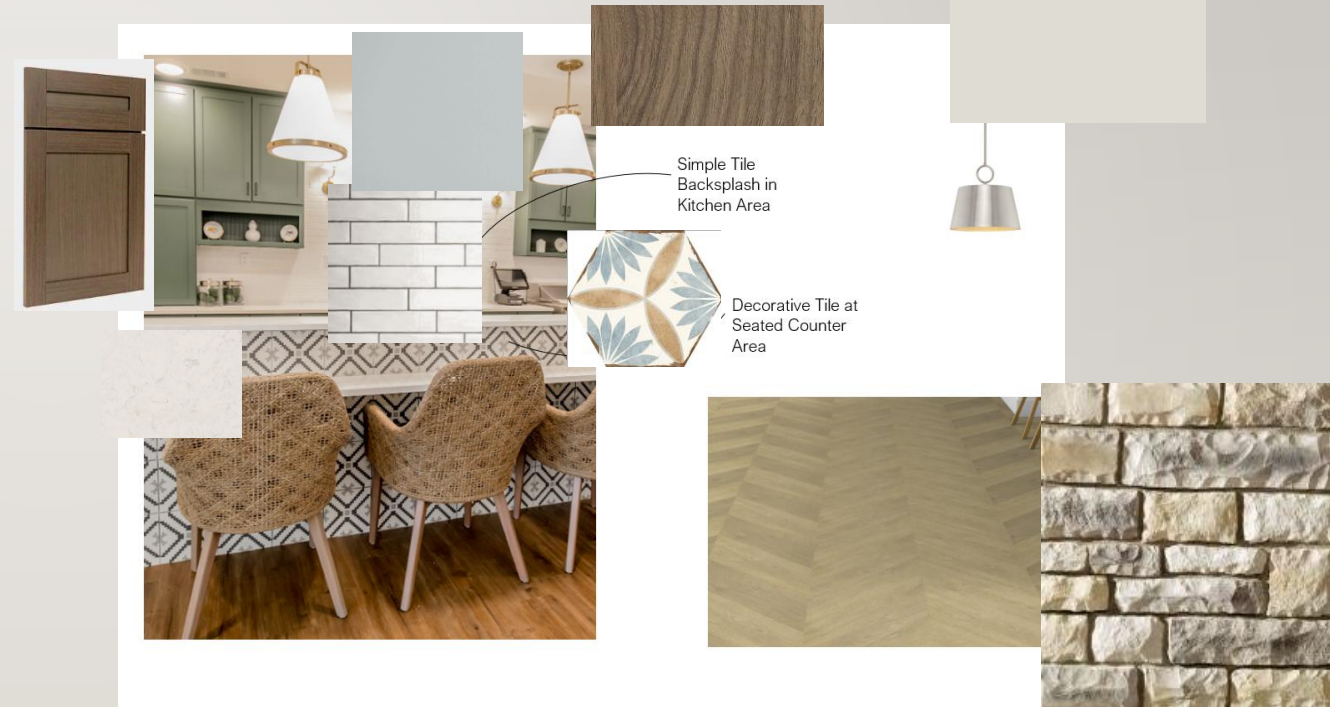
- Construction started September 9, 2024, on EAST

# PROJECT UPDATE

- RESIDENT MEETINGS-monthly progress updates, affects of construction on residents and tours!
- SNF improvements due to additional grant funding
- Letter sent end of November identifying what changes would be on the nursing home side.
- Move Team reconvened
- Residents began moving December 19<sup>th</sup> to the 100 hallway for approximately 2 months. Construction began on 900 hall January 3rd

# REMODEL OF HILLVIEW SNF INCLUDES

- Abatement of old and installation of new flooring in resident rooms and hallways (excluding bathrooms)
- Fresh paint in rooms and hallways
- New heating and cooling systems in each room
- New hallway lighting
- New windows in all rooms
- New country kitchen and dining room space
- New furniture at the HUB
- New Window shades- completed end of March
- New nurse call system-completed end of project
- New room lighting completed in end of March
- New closets and bed side stands delivery end of March



Chapel, Salon, Therapy and staff offices will be relocated to 600 hallway



End of Project, all rooms on 800 and 900 will be private rooms.

2 new SPA rooms on SNF and 1 on The Oaks







# ADDITIONAL CHANGES

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- Nurse Chart Room is now located down the main hall just past the 1000-day room
- CNAs who are stabilized on 900 moved with the residents down to 100 and have a room across the hall from the front desk for charting
- CNAs who are stabilized on 600 will be charting at the HUB area.

# EMERGENCY OUTLETS AND ANALOG PHONE LINE

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- Every room in the EVERGREENS and in HILLVIEW will have an emergency outlet.
- When power goes out and our generator kicks in, this outlet will work off our generator for those on oxygen, those who have air mattresses, etc.
- We will no longer have an outlet for an analog phone line in every resident room.
- This will be a change added to our handbook this year and wanted to share with families and staff as we move forward. A letter will go out with this change to families.
- There will continue to be a phone on every hallway that will be a wifi phone for residents without a personal phone to use in the privacy of their room.

# **RELOCATION PLANS – long term plan**

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**Submit plans around  
March 1, 2025.**

There will be an INDIVIDUALIZED plan for each person who lives at Hillview

a RELOCATION PLAN for each resident, even if it is to stay in our Nursing Home. A plan is required for everyone.

Many people are involved in discussions about best location for each resident. (Ombudsman, Relocation Specialist, Family Care representative, ADRC representative and HV representative and Resident/Family)

Plan will involve continual weekly assessing of each resident's preference, needs, and funding.

Purpose is to openly communicate so there are no surprises. Preferences and needs may change throughout this process

THANK YOU

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Next Meeting March 27, 2025

3:30pm

Virtually or In Person