Hoarding Disorder

As Defined by Merriam-Webster Dictionary:

A psychological disorder characterized by the persistent accumulation of a variety of items that are often considered useless or worthless by others and by the inability to discard such items without great distress.

The accumulation and clutter of items that occur in hoarding disorder lead to significant obstruction and congestion of living areas.

Many people with hoarding disorder benefit significantly from cognitive behavioral therapy (CBT), in which a therapist helps reduce clutter and prevent future hoarding.

- Robert Ashley

The problem with detecting hoarding disorder is the extremely long timeframe in which it manifests. A person may have traits of the disorder early in life, but functional impairment may take a longer time to show up.

- Anne Halliwell

Besides dementia, hoarding disorder is the only mental health disorder that increases in severity and prevalence with age.

- Emily Gurnon

Notice how this definition acknowledges the emotional component of this disorder. We recommended working with a therapist to address the thoughts, feelings, and emotions you will experience. We also suggested that individuals seek help with the cleaning/clearing out process.

Department Contacts

La Crosse County ADRC/APS
(Aging & Disability Resource Center & Adult Protective Services)
300 4th Street North (1st floor)
La Crosse, WI. 54601
608-785-5700 or 1-800-500-3910

La Crosse County ISRS
Integrated Support and Recovery Services
Services available to address: Mental health, substance abuse, and/or other special needs services for adults, youth, and children.
300 4th Street North La Crosse, WI. 54601
608-784-HELP (4357)

La Crosse County Health Department
300 4th Street North (2nd floor)
La Crosse, WI. 54601
608-785-9771

Hours of Operation:
Monday 8:00 AM-4:30 PM
Tuesday 8:00 AM-4:30 PM
Wednesday 8:00 AM-4:30 PM
Thursday 8:00 AM-4:30 PM
Friday 8:00 AM-4:30 PM
Saturday & Sunday= Closed

This flyer was designed as a quick reference for a few local options. We are not intentionally promoting nor omitting any agency/service. Those mentioned have expressed willingness to work with this population.
**RESOURCES: CLEANING, PEST CONTROL, & CRISIS LINE**

**Cleaning:**
**SERVPRO:** 608-786-0387, their website quotes, “Every situation is unique and needs to be handled as such, they will provide an estimate before any work begins”. [www.servprolacrossecounty.com](http://www.servprolacrossecounty.com)

**Pest Control:**
**WIL-KIL Pest Control:** 608-825-1000 ext. 1 General Pest Control, bedbug infestation & remediation. Call for a quote. [www.wil-kil.com](http://www.wil-kil.com)

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You Are NOT Alone.

**988 Suicide & Crisis Lifeline:**
If you or someone you know is feeling suicidal, please use the 3-digit Nationwide phone number to the Suicide and Crisis Lifeline. You can call or text “988” to seek confidential support. People are available to help 24/7. It is a free service available to anyone in crisis. Hoarding Disorder is an emotionally, physically, and socially difficult disorder to live with and manage. There are people available to help you, please do not try to manage your situation alone.

Please also refer to your phone directory or Google for additional resources.

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**RESOURCES: SELF-HELP AND THERAPY**

- [https://clutterersanonymous.org](https://clutterersanonymous.org)
- [https://childrenofhoarders.com](https://childrenofhoarders.com)
- [www.helpguide.org](http://www.helpguide.org) (There is a Topics A-Z at the bottom of the page, if you click on “Anxiety” it will open additional options including Hoarding Disorder & Helping Someone with Hoarding Disorder)
- **Facebook group:** The Clutter Movement= Individual or Support
- **Facebook group:** The Hoarding Task Force Network

**Resource Assistance:**
**Great Rivers 2-1-1:** Call, text, chat, or search online for local services and resources. They also provide supportive listening. Call 2-1-1 or visit [www.greatrivers211.org](http://www.greatrivers211.org)

**Local Therapists:**
**Peace of Mind Counseling, LLC**
115 5th Ave. South Suite 523
La Crosse, WI. 54601
608-397-0912 or 608-782-4426
[https://pomcounselingllc.com/](https://pomcounselingllc.com/)

Please also refer to your phone directory or Google for additional resources.

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**BEST APPROACHES: DO’S AND DON’T WHEN HELPING OTHERS**

**Do’s:**
- Build trust, listen, set goals, let them lead the process.
- Talk to the person about how this began.
- Ask how you can help or who they’re willing to allow to help them, and respect that.
- Be patient and allow them to choose what stays or go’s out of their home.
- Encourage a safe and healthy environment.
- Understand that it isn’t just about the “stuff”.
- Address physical/medical needs, safety concerns, hygiene, nutrition, and financial difficulty. There are resources available to meet these needs, ask for help & references.
- Seek professional help to address mental health needs, allow someone to assist with organizing/cleaning/purging of items, and ensure rooms can be used for their intended purposes (cooking, sleeping, etc.)

**Don’ts:**
- Shame, blame, or assume anything without knowing the individual’s story and understand why/how this came to be.
- Touch or throw items without permission
- Believe that there is a quick fix.
- Focus on the “stuff” & forget that there is a person who is struggling, they have an identity other than this disorder.
- Ignore any landlord, City, or County code or health violations as this could result in eviction or condemnation of the property.

Please also refer to your phone directory or Google for additional resources.