



## Hillview Health Care Center

Owned and Operated by:

### County of La Crosse, Wisconsin

3501 Park Lane Drive • La Crosse, Wisconsin 54601-7700

(608) 789-4800 • FAX: (608) 789-4860

Web Site: [www.co.la-crosse.wi.us](http://www.co.la-crosse.wi.us)



May 14, 2025

### Subject: Living Area Updates

Dear Residents and Families,

This past week has been busy for the nursing home. We'd like to share updates on our ongoing project.

- **800 Hallway & Laundry Room:** These areas were inspected by the DHS engineer on May 13, 2025, and DHS Health Safety on May 14, 2025, for occupancy approval. We are now awaiting the official verification letter. Once received, we will begin transitioning residents from the 100 hall back to their rooms in the 800 hall, with the move scheduled for **Monday, May 19, 2025**.
- **Nursing Home Space:** By the end of this project, the **900 and 800 halls** will consist entirely of private rooms dedicated to skilled nursing home care. Meanwhile, the **600 hall** will be transformed into a new therapy space, a salon, a community room/chapel, a spa, and staff office space.
- **600 Hall Residents' Transition:** With the completion of the **800 hall** and simultaneous work on **The Oaks (700 Hall)**, we can relocate residents from the 600 hall **earlier than expected**. This transition is scheduled for **Tuesday, May 27**. While the initial plan was closer to August, we understand this change may affect you. If you have concerns, please reach out—we are happy to work with you.
- **Double Occupancy During the Transition:** Some residents may be better suited for long-term care in our new **Evergreens Assisted Living**, set to open in November. Until then, we will maintain **double occupancy**. During this interim period, private rooms cannot be guaranteed. If you are currently paying for a private room, this additional charge will be **removed**.
- **Parking Lot Updates:** Thank you for your patience as we improve outdoor spaces and paving. Please **drive slowly**. A flag attendant will be available to direct visitors to parking areas, which may change periodically. New asphalt will be laid in phases across most areas of our campus. We will do our best to provide advance notice when work is scheduled.
- **Heating, Ventilation, and Air Conditioning (HVAC):** As we transition to our new HVAC system, some **adjustments** are still being made. We believe everything should be working properly soon. If you would like the temperature adjusted, please let us know—our maintenance team is happy to make changes based on personal preferences where possible.

Thank you for your continued support and patience as we work to enhance our community. Our next virtual family meeting will be Thursday May 29 at 3:30pm.

Sincerely,

Kelly Kramer, NHA  
Campus Administrator  
[kkramer@lacrossecounty.org](mailto:kkramer@lacrossecounty.org)  
608-519-9357