

**Human Services Director's Report**  
**To the Health & Human Services Board**

May/2022

Activity	Program/ Section	Brief Description	Contact Person	Attach- ment
Older Americans Month (OAM)	Aging & Disability Resource Center (ADRC)	As a reminder, May is Older Americans Month and this year's theme is Age My May, an opportunity for all of us to explore the many ways older adults can remain in and be involved in their communities. In recognition of OAM, the ADRC has scheduled several events to discover local resources on aging in place. Events range from exercise demonstrations to guided walks, community conversations, workshops, and a dance. For a complete list of events/activities, refer to the attachment or go to <a href="http://www.lacrossecounty.org/adrc">www.lacrossecounty.org/adrc</a> .	ADRC Manager Carissa Pagel-Smith 785-6172 <a href="mailto:cpagel@lacrossecounty.org">cpagel@lacrossecounty.org</a>	Yes
SAVE THE DATE: Elder Abuse Awareness Walk	Aging & Disability Resource Center (ADRC)	June 15, 2022 is Elder Abuse Awareness Day and this year, the ADRC has organized a walk! The walk will begin at 9:30 AM in Riverside Park. Registration is encouraged but not required. For more info or to register, call the ADRC at 608-785-5700. Walkers are encouraged to wear PURPLE to show that they stand against elder abuse. In 2021, La Crosse County Adult Protective Services received 249 elder abuse referrals, 21% more than 2020. According to the National Council on Aging, at least 1 in 10 older adults experience some form of elder abuse each year with only 1 in 24 cases reported to authorities.	ADRC Manager Carissa Pagel-Smith 785-6172 <a href="mailto:cpagel@lacrossecounty.org">cpagel@lacrossecounty.org</a>	Yes
Overpayment Establishments suspended during the COVID-10 Public Health Emergency (PHE)	Economic Support (ES)	The Department of Health Services (DHS) has instructed consortia to suspend establishing new overpayment claims during the COVID-19 public health emergency (PHE). Any claim created for the time period of the PHE will be canceled, and notices were mailed to all customers affected. Under federal guidance, payments already made on a claim will not be refunded. Consortia have been working with DHS as well as the Department of Administration (DOA) on appeals filed due to payments not being refunded.	ES Manager Lorie Graff 738-2410 <a href="mailto:lgraff@lacrossecounty.org">lgraff@lacrossecounty.org</a>	No
New QC Tool to Support Food Share Payment Accuracy	Economic Support (ES)	The Department of Health Services (DHS) is launching a new Pre-Certification Review (PCR) tool to help support Food Share payment accuracy. The tool allows consortia to identify error prone criteria that will trigger cases to be identified for a quality control review prior to benefits being issued. Confirmation of benefits for these cases will be disabled until the case has been reviewed by a QC reviewer and determined to be correct. This tool is the latest in the state's efforts to support accuracy in the Food Share program statewide.	ES Manager Lorie Graff 738-2410 <a href="mailto:lgraff@lacrossecounty.org">lgraff@lacrossecounty.org</a>	No
Mental Health Awareness Walk	Integrated Support & Recovery Services (ISRS)	Please join us for the 9th Annual La Crosse County "Step into Mental Health Wellness Walk" on Thursday, May 26th, 2022 Please meet us in front of the Health and Human Services Building 300 4th St North La Crosse 12:00: Raising of the National Alliance on Mental Illness (NAMI) Flag by Mayor Reynolds & Proclamation, Speaker 12:15: Walk through downtown Please join us to cultivate connections with light refreshments after in the lobby of the Administration building!	ISRS Manager Christin Skolnik 785-6019 <a href="mailto:cskolnik@lacrossecounty.org">cskolnik@lacrossecounty.org</a> ISRS Assistant Manager Anneliese Skoda <a href="mailto:askoda@lacrossecounty.org">askoda@lacrossecounty.org</a> FC Manager	No

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Birth-3 Social Emotional Grant	Integrated Support & Recovery Services (ISRS) and Family & Children's Services	<p>You are welcome to join us in wearing green in support of Mental Health Awareness Month.</p> <p>In April, DHS gathered 15 local Birth to 3 Program grantees virtually to talk about what they learned over the past 18 months as they piloted innovative efforts to help the social and emotional development of children enrolled in their programs. This work included a focus on supporting children who are enrolled because of incidents of child abuse or neglect as well as helping families better engage with and support their child's development. The Department of Health Services (DHS) awarded \$1.2 million in grants to support these programs in 2020.</p>	<p>ISRS Manager Christin Skolnik 785-6019 <a href="mailto:cskolnik@lacrossecounty.org">cskolnik@lacrossecounty.org</a> ISRS Assistant Manager Anneliese Skoda <a href="mailto:askoda@lacrossecounty.org">askoda@lacrossecounty.org</a> Tracy Puent 792-5507 <a href="mailto:tpuent@lacrossecounty.org">tpuent@lacrossecounty.org</a></p>	Yes
CCS Program Outcomes	Integrated Support & Recovery Services (ISRS)	<p>The Comprehensive Community Support (CCS) program has completed its' 2021 Program Outcome Report. CCS is a case management program that served 189 adults and 202 youth in La Crosse in 2021.</p>	<p>ISRS Manager Christin Skolnik 785-6019 <a href="mailto:cskolnik@lacrossecounty.org">cskolnik@lacrossecounty.org</a> ISRS Assistant Manager Anneliese Skoda <a href="mailto:askoda@lacrossecounty.org">askoda@lacrossecounty.org</a></p>	Yes