La Crosse County Human Services

**MISSION:**

“Enhancing Self-Sufficiency and Quality of Life with Respect for the Dignity of the Person Served”

**ORGANIZATIONAL VISION:**

“One Department One Mission One Culture”

**CORE VALUES:**

<table>
<thead>
<tr>
<th>Responsible Stewardship</th>
<th>Relevant to Clients &amp; Community</th>
<th>Results Driven</th>
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<tbody>
<tr>
<td>The <strong>funding</strong> entrusted to the Department by the County taxpayer should be used wisely and efficiently.</td>
<td>The <strong>type and nature of services</strong> provided by the Department should directly reflect the current and unique needs of the community and the individuals we serve.</td>
<td><strong>Practice, planning and decision making</strong> at all levels should be driven by quality and attaining the desired client outcome.</td>
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<td>- Our resources are to be <strong>meticulously managed</strong> and used to facilitate our mission</td>
<td>- Services are to be <strong>responsive</strong> to continuously changing needs of clients and the community</td>
<td>- The goals of <strong>safety, reintegration, self-sufficiency, recovery and permanency</strong> are to be pursued relentlessly</td>
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<td>- <strong>Alternative funding</strong> and reimbursements are to be pursued diligently</td>
<td>- Services are to be <strong>coordinated</strong> with the local network of partners and community providers</td>
<td>- <strong>Data, modern management practices, and innovative thinking</strong> are to be used to administer services and inform decisions</td>
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<td>- Less costly and <strong>more efficient</strong> ways of providing quality services are to be continuously pursued</td>
<td>- <strong>Clients should participate</strong> in the design, delivery and evaluation of services</td>
<td>- <strong>Evidence based and best practices</strong> are to be utilized throughout all service areas</td>
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</tbody>
</table>

**2022-23 Strategic Focus Areas:**

1. Strengthen prevention / early intervention services.
2. Improve integration across service sections.
3. Deepen relationships & connections with the community.
4. Be an anti-racist organization.
5. Define and actualize our role in ending homelessness.
6. Grow our collaboration with the La Crosse County Health and Veterans Departments.
The Focus of Human Services Leadership

**MISSION:** (Human Services) Enhancing **Self-Sufficiency** and **Quality** of Life with Respect to the **Dignity** of the Person Served.

**CORE VALUES:** (Human Services) Responsible Stewardship Relevant to Clients & Community Results Driven

**FIVE PILLARS:** (Universal) SERVICE (Customer) QUALITY PEOPLE FINANCE COLLABORATION (Growth)