

Human Services Director's Report
To the Health & Human Services Board
December 2019

Activity	Program/ Section	Brief Description	Contact Person	Attach- ment
Caregiver Support	Aging & Disability Resource Center (ADRC)	In collaboration with the La Crosse County Library, Caregiver Activity Kits will launch in the month of December! Available to check-out throughout the La Crosse County library system, these activity kits will help those with memory loss, Alzheimer's or other related dementias and their caregivers make connections. Each kit contains items and activities exploring a variety of topics from birds to transportation, selected specifically for adults with dementia, to not only provide entertainment but perhaps a bit of respite too!	Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org	No
Dementia Care Services	Aging & Disability Resource Center (ADRC)	Coming soon, Memories Community Grounds Café! Similar to our La Crosse Memory Café held monthly at Black River Beach Neighborhood Center, Memories Community Grounds Café will also provide monthly opportunities for fellowship and fun for persons living in the community with dementia or memory concerns and their caregivers and/or friends. However, this new Café will travel around La Crosse County to different host locations providing connections in the communities of Onalaska, Holmen, West Salem, and Coon Valley in collaboration with Vernon ADRC.	Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org	No
Nutrition Services	Aging & Disability Resource Center (ADRC)	Our Senior Nutrition Program has added a soup and salad bar option to our Onalaska meal site! Offered every Wednesday, this option is available for a suggested donation of \$3.75. Due to the success of this addition, a soup/salad bar will also be added to our Holmen meal site in early December. To inquire further about the menu, or reserve a spot, please call the Senior Nutrition Program at 608-785-5775.	Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org	No
Community Support Program	Integrated Support & Recovery Services (ISRS)	The Community Support Program (CSP), which is currently a three-county certified program within the Western Region Integrated Care (WRIC) Consortium, will be an individually contracted program within La Crosse County as of January 1, 2020. The contract for CSP services will remain with the Family and Children's Center in La Crosse.	Christin Skolnik 785-6019 cskolnik@lacrossecounty.org	No
Crisis Unit	Integrated Support & Recovery Services (ISRS)	Sam Seefeld has been offered and accepted the Crisis Intake Supervisor position recently vacated. The ISRS Section and Crisis Unit are excited to work with Sam in his new role beginning December 30, 2019.	Christin Skolnik 785-6019 cskolnik@lacrossecounty.org	No

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Upcoming Changes to BadgerCare Plus for Childless Adults-Toolkit Available	Economic Support (ES)	Customers and stakeholders are beginning to contact the Western Region for Economic Assistance (WREA) with questions about the upcoming changes to the BadgerCare Plus for Childless Adults program. These changes include monthly premiums, Emergency Department copays, mandatory health screens, and an optional health risk survey to reduce monthly premiums. While Consortia haven't received policy and process details on the various changes yet, the Department of Health Services (DHS) has provided a script for Consortia staff to use to answer questions. DHS has also published a toolkit that can be used to help educate BadgerCare Plus childless adult members about the changes that may affect them starting February 1, 2020. The toolkit includes a handout with a high-level overview of the changes, cut and paste graphics that partners can share on their own social media platforms, presentations and Frequently Asked Questions (FAQ's) with information about the changes for members, providers, partners, stakeholders and the public. The toolkit is available on the DHS website .	Lorie Graff 785-6061 lgraff@lacrossecounty.org	No